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September 3, 2012

Mr. Mark Jones

Sent via email: csmbj@cobivideo.com

Dear Coach Q:

I write this letter with sincere gratitude and appreciation for your time with my Forensic Services staff at our annual training conference this past week in Loveland, CO.

You actively listened to my concerns and you tailored your talks with our staff and management to address those issues. You have a unique ability to see in us each individual, not only remembering their story but also encouraging their personal growth. Because of your skill to engage your audience, you break down those barriers giving people permission to be honest and vulnerable. In the end, you allow for introspection and it is through that reflection that genuine transformation becomes a possibility.

I also want to extend my thanks for spending one-on-one time with my staff throughout your three days with us. You have inspired all of us and I intend to build on that momentum as we proceed through our re-accreditation process.

I look forward to working with you in the future.

Sincerely,

Janet M. Gorton
Forensic Services Director

JMG/ha

cc: Director Ronald Sloan

